



# Certificate in Residential Real Estate



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**Language:** English

**Market sector:** Residential

**Course type:** Perpetual training programme

## Welcome

We are very excited that you have chosen to study the Certificate in Residential Real Estate. This guide will set out some helpful information and tips for you to get the most out of this course. This guide contains the basic information about your course materials, how to engage with your peers and trainer and how to get support from the Training team.

## First steps

1. Familiarise yourself with the guidance materials provided on the main page of your course.
2. Introduce yourself to your peers and your trainer in the Introduction Forum.
3. Bookmark the course page.
4. We recommend that you use Google Chrome.
5. Disable pop-up blockers in the settings of your Internet browser.

## Method of study

This is an online course that you can study in your own time. There are eight modules, plus an exam at the end of the course. In each module, you have access to eLearning, reading, case study and a quiz. You also have access to recorded consolidation sessions, where a tutor will take you through the module, case study, and any tricky elements of learning. Each module is expected to take you one month. You are given a further two months to complete your exam and complete any further outstanding work. After this time, the course will end, and you will no longer have access to these materials.

## What support do you receive?

During the course, you will have access to a course discussion forum. If you have any **technical questions** about the subject, don't hesitate to post for support from our tutors.

Should you encounter any difficulties with the **course materials**, whether it is a technical or content-related issue, please contact the Online Academy team: [onlineacademy@rics.org](mailto:onlineacademy@rics.org)

# Course description

Residential Real Estate plays a vitally important role in society. In addition to its primary purpose of meeting the housing requirements of the population, it is also a growing investment asset class.

Therefore, it is essential that qualified professionals can ensure the industry operates in line with recognized standards of practice.

This course covers the core skills required by residential chartered surveyors, focusing on core competencies identified by RICS' industry expertise. This includes the principles and best practices related to activities like inspection and valuation of properties, letting and leasing and many more.

## Course structure

Introduction – Meet the Trainer & Your Peers

Module 1 – Inspection

Module 2 – Measurement

Module 3 – Building Pathology

Module 4 – Valuation

Module 5 – Leasing and Letting

Module 6 – Purchase and Sale

Module 7 – Housing Maintenance, Repair and Improvements

Module 8 – Property Management

Online Course Exam

## Learning outcomes

At the end of this course, you will be able to:

1. Conduct residential property inspections and prepare accurate reports and schedules, recognise basic property defects.
2. Understand how properties are measured, learn to identify areas which are included and excluded and the guidance and regulation on measurement.
3. Demonstrate your knowledge and understanding of building defects including collection of information, measurements and tests.
4. Identify the correct valuation method for a residential property. Understand what registered valuers do. Learn to do evidenced and principled comparable valuations.
5. Explain how various types of property are let or leased under letting standards and guidance.
6. Describe how various types of property are sold.
7. Outline the roles of owners, occupiers, providers and local authorities in the maintenance, repair and improvement of housing.
8. Demonstrate knowledge and understanding of residential property management.

# Learning resources

The resources in each technical module include various learning components to ensure you achieve the right level of knowledge for each competency.

**eLearning** - Interactive and responsive eLearning modules deliver the technical content of the learning objectives. The content will be delivered in bite-size chunks, including examples, top tips, scenarios and interactive activities. Please select the 'Exit course' button at the top right-hand corner of the screen before closing the eLearning. This is to ensure your progress is saved.

**Reading materials** - Each module is supported by structured reading materials such as professional guidance and standards, videos or the latest insight articles and research.

Essential reading files require you to view all files for the section to be marked as completed.

Further reading materials have been provided should you wish to expand your knowledge a bit further, but they are not mandatory.

iSurv troubleshooting tips - Some of the reading will be available on isurv. To request access to isurv, please email [onlineacademy@rics.org](mailto:onlineacademy@rics.org).

**Discussion forum** - Forums are a great social learning tool for you to share information and experiences with your fellow students about the course topics, how they apply to you and/or your industry as well as to ask questions to your trainer, they will reply within 3 to 5 working days.

**Case study** - Every module has a graded case study for you to apply what you have learned in a more practical sense. The tutor will review your submission and provide you with feedback on your strengths, areas for improvement and actions to take.

After you have submitted the case study, a model answer will be automatically released. You must submit your case study for this activity to be marked as completed.

**Consolidation session** - This is a one-hour recorded webclass that consolidates learning from the e-learning modules, reading materials, case studies and common questions that have been raised in the forum. You do not need to mark this activity as completed.

**End of module quiz** - A short assessment at the end of each module tracks your progress in the course. Quizzes do not have a passing grade, but you must attempt them to have the activity marked as completed.

**End of course exam** - After you have completed all the learning activities (i.e., eLearning, case study and End of module quiz) in each module, you can take the final course exam. The exam consists of 50 multiple-choice questions. The passing grade is 65% and you will have one hour to complete it. You are allowed 2 attempts, however the second attempt is only released 24 hours after the first attempt.

Your certificate can be downloaded once you have passed the exam and answered the feedback survey.